



## *How to Clean Sisal*

***Natural fibre floor coverings are relatively easy to maintain because dirt does not cling to the hard fibres, but rests loosely in the weave. Natural fibres do not show dirt readily.***

### ***Caring for your Sisal***

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#### ***Regular Vacuuming***

Vacuuming is the best thing you can do to keep the fresh appearance of your sisal flooring. Visible and loose dirt should be vacuumed with a strong brush-suction vacuum. Vacuum the carpet from different directions, making several passes over the area.

Although the need may not be visible, this frequent and regular vacuuming will increase carpet life by preventing soil build-up, and will help to eliminate stains caused when spilled liquids dissolve soil accumulations.

#### ***Vacuuming Bound Rugs***

When vacuuming bound area rugs, take special care with the binding border. Do not let the vacuum sit on top of the binding or catch the corner of the rug as it could damage the binding. Also, vacuum in the direction that the binding is sewn so as not to pull up the binding from the rug. Rugs will not be replaced or repaired due to improper vacuuming or care.

**Never steam clean or wet-shampoo a natural fibre floor covering.**

#### ***Overall Cleaning***

It is important to control the amount of moisture during cleaning. NEVER steam clean, wet shampoo or use any other method that involves water saturation on a natural fibre rug. It is recommended that a dry cleaning process be used.

#### ***Spot Cleaning***

Spills and spots need immediate attention. A liquid spill, even if it's only water, will act as a magnet to any dirt particles that are in the rug, causing the dirt to rise to the surface. This dirt may cause a dark stain. To prevent this from happening, try to keep the rug as soil-free as possible by daily vacuuming.

If a spill does occur, blot, do not rub, the area with a clean, absorbent white towel. Never rub the area of the spill. Rubbing can work the liquid deeper into the fibers, making the spill more likely to stain. It can also spread the liquid to a larger area of the rug.

To remove spots caused by solid substances, first remove any remaining material. Scrape it up with the dull side of a butter knife or a spoon, always working from the outside of the spot toward the center. If, after you've followed the steps above, your rug needs further cleaning, we recommend using a dry extraction carpet cleaning system such as Microseal cleaning kit for your convenience. These can be purchased for \$40.00 kit (includes Microseal Wonderspot spray and Microseal Chamois Sponge) through your Retail store.

#### ***Permanent Protection***

Microseal protection is a multi-dimensional product designed to protect fibres from stains and damaging UVA and UVB rays.

Microseal penetrates the fibre by means of nanotechnology, maintaining the appearance and texture of the fibre.

Microseal is available on request, and can be applied either at installation, manufacturing stage or at a later date. However, we do recommend applying it prior to use of your rug.



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#### **Carpet / Sisal / Rugs / Binding**

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This document is intended to assist with the cleaning and maintenance of your sisal carpet or rug. For persistent stains please consult a cleaning professional. Prestige Carpets will not be held accountable for any damage caused as a result of these guidelines.